

MARAZZI GROUP

POLICY FOR QUALITY, ENVIRONMENT, ENERGY, HEALTH AND SAFETY AT WORK

Our Vision

Respect for all individuals, innovative spirit, attention to quality and environment, these values identify Marazzi Group business.

We create with passion technically advanced products with high quality and aesthetic standards.

Marazzi Group Code of Ethics expects our company and its suppliers to safeguard the environment, respect people's dignity, protect privacy, protect the rights of children and all workers against all forms of abuse or discrimination.

We pay close attention to the environment and energy use, and we actively manage all territorial issues arising from our production process.

Our employees and their know how, experiences and skills, have always been the key element for developing and growing Marazzi Group.

Employees' safety at work is also essential, and we search continuous improvement through constant checks and controls, investments and training, directly involving all resources in the health and safety system at work.

Our Mission

We aim to maintain excellency levels in terms of quality, environmental prevention, energy management and health and safety protection at work, and we constantly work to improve our image and reliability, enhance competitiveness and profitability, guarantee satisfaction of all parties involved in Marazzi Group business.

Our Values

Entrepreneurship: we have the courage to build our future

Responsibility: we meet our obligations

Loyalty: we are the company you can trust

Competence: we learn each day as knowledge enhances the future

Team: we know that best results are achieved together

Speed: time is valuable

Our Policy

Marazzi Group Management promotes the growth of a quality, environmental, energy and safety culture, inside and outside the organization, to maintain and increase over time:

- *customer satisfaction and trust of all parties involved*, respecting all signed obligations and applicable rules, promoting open dialogue and confrontation, discussion and participation of all employees and their representatives, analyzing warnings and claims, working in partnership with suppliers, applying the corporate Code of Ethics to all employees and suppliers.
- *environmental and energy sustainability, safe and high-quality products and services provided* during their entire life cycle, through top-level aesthetical and technological research, designing and creating products with low environmental and energy impact, durable and health-safe for the consumer, with reduced and recyclable packaging, communicating proper practices for installation, use, maintenance and recovery at the end of life.



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- *safe workplaces and working conditions* for all employees, visitors, suppliers, contractors for the environment in which we operate, identifying possible risks, reducing hazards with the most advanced equipment and technologies, preventing accidents and working diseases, carrying out continuous health monitoring and constant staff training.
- *respect for the environment and responsible use of energy sources* in all business processes through the best available technologies and best practices to prevent all forms of pollution of soil, air and water, optimize energy consumption and reduce greenhouse gas emissions; through the rational and careful use of water and natural raw materials while respecting biodiversity, the implementation of a closed-cycle production, based on the reuse of recycled material in the product and packaging, the complete recovery of industrial water, and the reduction of waste production.

Marazzi Group Management is expected to keep operating an integrated management system for quality, environment, energy and safety, periodically reviewing production context, risk assessment and improvement opportunities, defining goals aligned with the Policy itself. Therefore, the company establishes the responsibilities, communicates the objectives, provides the necessary resources, monitors the achieved results, checking awareness growth and employees and suppliers skills.

Sassuolo, 12 October 2022

CEO
Mauro Vandini

